

OAILSP Board President shares the Spotlight in National 3M Health Care Quality Team Award

The Mississauga Halton Local Health Integration Network was recently recognized for their outstanding work in the area of Programs and Processes in a Non-acute Care Environment. The program called “Support for Daily Living Programs”, was chosen as the winning Community-Based Solution for addressing Emergency Department, Alternative Level and Care and Long Term Care pressures. Kristina Hall, President of the Board of Directors for OAILSP, and Executive Director of Nucleus Housing, was recognized for her pivotal role in spearheading this regional program in the Mississauga area.

Supports for Daily Living (SDL) is an innovative regional service delivery model that targets frail and at risk seniors who want to, and are able to continue living within their own homes with access to supports over a 24 hour period. The program bridges the gap between CCAC scheduled home care visitations and the Long-Term Care homes, by providing person support, homemaking and attendant care services offered in designated buildings, in designated neighbourhoods (hub and spoke model), or via a mobile services , on a 24 hour basis. This program model grew out of traditional Attendant Care services offered by Independent Living Service Providers across Ontario.

A formal evaluation of the program was completed in 2010 which produced strong evidence that the program outcomes of reducing acute care ALC pressures, and reducing unnecessary ED visits were met.

The 3M Health Care Quality Team Awards were initiated in 1994 in partnership between 3M and the Canadian College of Health Leaders, to encourage and recognize those teams within health care organizations , that are using quality processes to create measurable benefits within their programs and services. This strong partnership within the MH LHIN health care community is an excellent example of how effective community support programs can address difficulties within the health care system when working in partnership with the acute care sector.

